

## UPS Services packs

# Warranty+, Start-Up+, Warranty+ Silver & Gold

### Warranty+

Extend your equipment life cycle

#### ► Warranty extended to 3 years with:

- > On-site standard exchange.
- > MGE takes care of product retrieval and new product shipment including all logistics associated costs.
- > Dedicated on-line assistance with fully qualified technical support staff.

### Start-Up+

Assuring an efficient and reliable start-up compliant with current electrical standards

#### ► On-site Start-Up+

- Once the Start-Up+ service package is purchased, contact MGE Services to schedule the on-site start-up visit.
- > Electrical installation inspection compliant with current electrical standards and regulations.
  - > Our qualified technicians will train you on your UPS operation and provide maintenance recommendations to maximise your investment.

### Warranty+ Silver

Extend your equipment life, with the assurance of an efficient and reliable start-up compliant with current standards

#### ► Warranty extended to 3 years with:

- > On-site standard exchange.
- > MGE takes care of product retrieval and new product shipment including all logistics associated costs.
- > Dedicated on-line assistance with fully qualified technical support staff.

#### ► On-site Start-Up+

Once the Warranty+ Silver service package is purchased, contact MGE Services to schedule the on-site start-up visit.

- > Electrical installation inspection compliant with current electrical standards and regulations.
- > Our qualified technicians will train you on your UPS operation and provide maintenance recommendations to maximise your investment.

### Warranty+ Gold

The comprehensive warranty package that maximises the up-time and availability of your UPS

#### ► Warranty extended to 3 years with:

- > On-site standard exchange.
- > MGE takes care of product retrieval and new product shipment including all logistics associated costs.
- > Dedicated on-line assistance with fully qualified technical support staff.

#### ► On-site Start-Up+

Once the Warranty+ Gold service package is purchased, call MGE Services to schedule the on-site start-up visit.

- > Electrical installation inspection compliant with current electrical standards and regulations.
- > Our qualified technicians will train you on your UPS operation and provide maintenance recommendations to maximise your investment.

#### ► On-site visits

Included in the Warranty+ Gold service package are three on-site interventions or preventive maintenance visits, not exceeding one yearly visit throughout the 3 years.

## 4 Ways to guarantee your UPS reliability and availability

#### ► Warranty+ Gold

The comprehensive warranty and service package that maximizes the uptime and availability of your UPS.

#### ► Warranty+ Silver

Extend your equipment lifecycle, with the assurance of an efficient and reliable start-up compliant with current standards.

#### ► Start-Up+

Assuring an efficient and reliable start-up compliant with current electrical standards.

#### ► Warranty+

Extend your equipment lifecycle.



# M G E

Office Protection Systems

An Eaton Brand

# UPS Services Packs - **Warranty+, Start-Up+, Warranty+ Silver & Gold**

## Optimise your UPS performance

A structured services packaged offering that is easy to purchase and implement:

MGE Office Protection Systems offers you a full range of service level and distributed services dedicated to your MGE UPS products. Customer Service & Support is the most beneficial method to safeguarding your equipment performance and reliability.

## UPS Services selection guide

	Warranty+	Start-Up+	Warranty+ Silver	Warranty+ Gold
Extended to 3 years	▶		▶	▶
On-site start up		▶	▶	▶
3 on-site visits over 3 years				▶
<b>Ellipse ASR</b>	<b>Protection Center</b>			
375/600	420/500	66811		
750/1000/1500/XL	675	66812		
<b>Ellipse MAX</b>				
600		66812		
850/1100/1500		66813		
<b>Evolution and Evolution S</b>				
650/850		66812		
1150/1250/1550		66813		
1750/2000		66818		
2500/3000		66814		
<b>Pulsar</b>				
700		66813		
1000/1500		66818		
<b>Pulsar M</b>				
2200	66814	66900	66904	66908
3000/XL	66815	66900	66904	66908
<b>Pulsar MX/Pulsar MX Frame</b>				
4000/5000	66816	66901	66905	66909
15000/20000	66817	66902	66906	66910
<b>Comet EX RT</b>				
7000/11000 Single Phase in / Single Phase out	66817	66902	66906	66910
5000/7000/11000 Three Phase in / Single Phase out	Commissioning included: contact MGE Office Protection Systems*			



\*For the security of your system and to benefit from manufacturer's warranty contact MGE Office Protection Systems